



# New Generation WaveBrake®

## Frequently Asked Questions

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### FAQ #1: ARE THERE NEW SKUS WITH THE PROGRAM?

WaveBrake bucket and wringer SKUs remain the same and did not change. There are new item numbers for replacement buckets, dirty water bucket and wringers since new design is not retrofittable with pre-September 2018 design to prevent confusion. The new dirty water bucket and replacement wringer will not fit both bucket shapes.



Current 35qt WaveBrake

New 35qt WaveBrake (with Drain)

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### FAQ #2: WILL CURRENT WRINGERS AND DIRTY WATER BUCKET WORK WITH NEW GENERATION WAVEBRAKE BUCKETS?

No – New Generation WaveBrake wringers and dirty water bucket have new item numbers. They will not fit on pre-September 2018 mop buckets.

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### FAQ #3: WILL EXISTING PRE-SEPTEMBER 2018 REPLACEMENT BUCKETS, DIRTY WATER BUCKET AND WRINGERS BE AVAILABLE?

Yes - Replacement buckets, dirty water buckets and wringers pre-September 2018, contact Customer Support for replacement parts.

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### FAQ #4: CAN I ORDER THE EXISTING, PRE-SEPTEMBER 2018 BUCKET AND WRINGER?

No – pre-September 2018 bucket and wringer combinations are not available. Pre-September 2018 replacement wringers, buckets and dirty water buckets will be available for a pre-set time. Contact Customer Support to order.



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### FAQ #5: HOW DO I KNOW WHEN MY BUCKET AND WRINGER WERE MADE?

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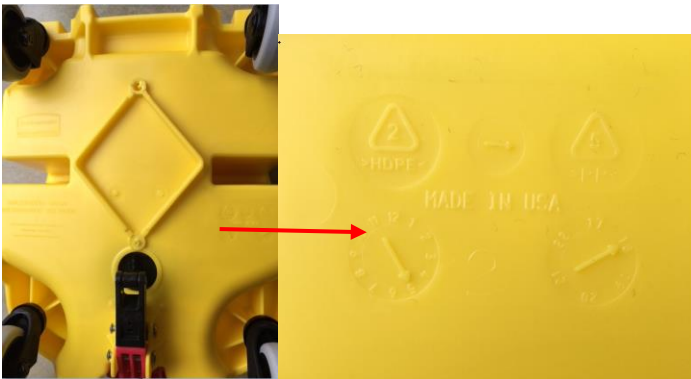
Date stamps - year and month of manufacture – are molded into the back of the wringer and bottom of the bucket.

There are 2 dials on locations outlined in the images below. The first dial arrow points to the month manufactured. The second dial arrow points to the year manufactured.

#### WaveBrake Wringer



#### WaveBrake Bucket





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### FAQ #6: ARE THERE VISUAL DIFFERENCES IN THE MOP BUCKETS?

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There are quite a few visual differences, however most noticeable are the location of brand and caution symbol and the red handle in back of bucket. The drain version incorporates a foot-operated drain in front of bucket. See images below.

Pre-September 2018

September 2018 - Onward



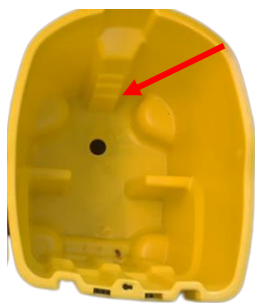
### FAQ #7: WHAT ARE THE LIQUID VOLUME CAPACITY MARKERS ON NEW GENERATION WAVEBRAKE BUCKET?

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26-Quart 3G 2G 1G

35-Quart 4G 3G 2G

44-Quart 5G 4G 2G



New 35qt WaveBrake (with Drain)

### FAQ #8: HOW DO I INSTALL THE RED HANDLE ON BACK OF BUCKET?

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The red handle ships loose with each WaveBrake mop bucket. The red handle helps lift, carry, and empty the mop bucket. One-time installation instructions are included inside each WaveBrake box as well as pictorial instructions on the top of the box. Additionally, an installation video is available on the e-launch portal.

Once installed properly, the handle cannot be removed. If the handle breaks, a replacement bucket will be required. Service parts are not available. Retail SKUs do not incorporate the red handle.



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### FAQ #9: WHAT REPLACEMENT PARTS ARE AVAILABLE FOR NEW GENERATION WAVEBRAKE?

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**Casters** - New Generation WaveBrake utilize the same casters as existing WaveBrake.

**Wringer** – Replacement parts for the wringer are not available. If parts are needed, contact Customer Support or order replacement wringer.

**Drain** - Replacement parts for the drain are not available and drain is not serviceable to maintain performance and integrity of drain. If there are issues with the drain, refer to the care and maintenance instructions to troubleshoot. If issues persist, contact Customer Support or order replacement bucket with built-in drain.

**Red Handle** – Back of bucket red handle is not replaceable. If handle breaks, contact Customer Support or order replacement bucket.

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### FAQ #10: WHAT CHANGED ON THE WRINGER TO PROVIDE A 5-YEAR WARRANTY?

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A new wringer spring and improvements to the press plate allow the New Generation WaveBrake side and down-press wringer to perform for 5-years or 200,000 cycles. The previous generation WaveBrake side-press performed up to 40,000 cycles and down-press 50,000 cycles. Retail SKUs utilize the existing spring and perform up to 40,000 cycles.

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### FAQ #11: IS THERE A PATENT ON THE NEW GENERATION WAVEBRAKE?

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A utility patent has been applied for the New Generation WaveBrake in the U.S. and China which includes many items including the bucket design, wringer and wringer spring. Two U.S. design patents on various aspects of the New WaveBrake wringer and bucket have been issued.

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### FAQ #12: IS OUTER BOX PACKAGING DIFFERENT?

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All WaveBrake SKUs shipping to distribution utilize the same corrugate brown outer box. The outer box size remains the same with the following exceptions:

- 44-Quart mop bucket and wringer outer box size reduced height 1" to improve shipping performance. Pallet sizes remain the same.
- Dirty water bucket outer box size increased due to the size change of the bucket, but pallet sizes remain the same.
- Refer to the Content Master for product and packaging specifications

The current outerbox contains the product name and image. New Generation WaveBrake packaging contains the product name, image, in addition to top features to help differentiate old vs new product. In addition, for the first 3 months shipments a 'NEW' sticker will be included on the box to further differentiate product on-shelf. See images below.



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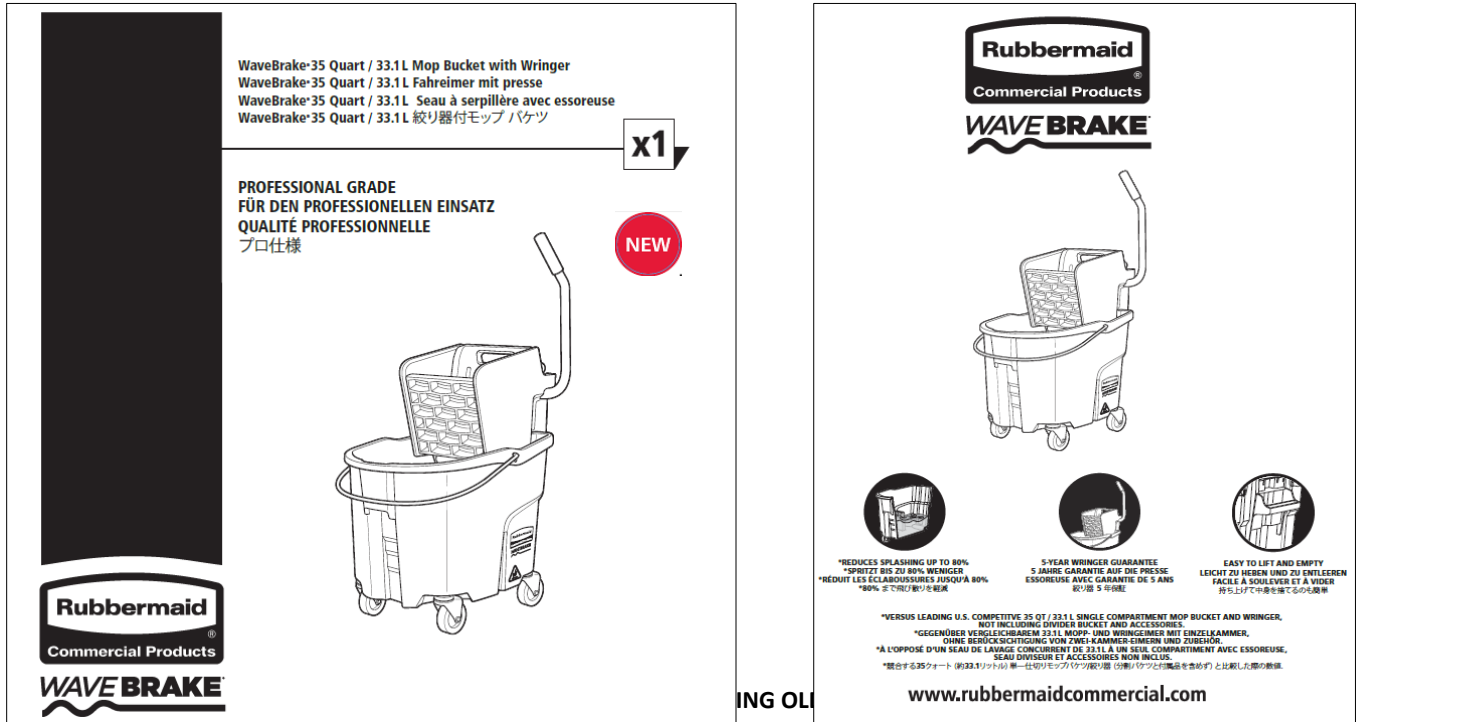
## Frequently Asked Questions

New Generation WaveBrake Outerbox Packaging (brown corrugate with black direct print)

Main Panel – Product Description, Image, New Sticker



Secondary Panel – Product Description, Features



	SAP Description	Capacity	Current SKU #	New SKU #	SKU # Change	UPC Current #	UPC New #
Side-Press Bucket and Wringer Combo	44QT WAVEBRAKE 2 SP BUCKET WRINGER YEL	44 qt	FG618688YEL	FG618688YEL	No Change	00086876191578	086876191578
	35QT WAVEBRAKE 2 SP BUCKET WRINGER YEL	35 qt	FG758088YEL	FG758088YEL	No Change	00086876176421	086876176421
	35QT WAVEBRAKE 2 SP BUCKET WRINGER BROWN	35 qt	FG758088BRN	FG758088BRN	No Change	00086876176513	086876176513
	35QT WAVEBRAKE 2 SP BUCKET WRINGER BLUE	35 qt	FG758888BLUE	FG758888BLUE	No Change	00086876176506	086876176506
	35QT WAVEBRAKE 2 SP BUCKET WRINGER RED	35 qt	FG758888RED	FG758888RED	No Change	00086876176483	086876176483
	35QT WAVEBRAKE 2 SP BUCKET WRINGER GREEN	35 qt	FG758888GRN	FG758888GRN	No Change	00086876176490	086876176490
	35QT WAVEBRAKE 2 SP BUCKET WRINGER SPEC	35 qt	FG758088SPEC	FG758088SPEC	No Change	086876253696	086876253696
	35QT WAVEBRAKE 2 SP BUCKET WRINGER ES BLACK	35 qt	1863896	1863896	No Change	00086876221152	086876221152
	35QT WAVEBRAKE 2 SP BUCKET WRINGER ES GRAY	35 qt	1863897	Not Available	Obsolete	00086876221169	086876221169
	35QT WAVEBRAKE 2 SP BUCKET WRING DRAIN YEL	35 qt	N/A	2031764	NEW SKU	N/A	Not Available
Down-Press Bucket and Wringer Combo	26QT WAVEBRAKE 2 SP BUCKET WRINGER YEL	26 qt	FG748000YEL	FG748000YEL	No Change	00086876184839	086876184839
	44QT WAVEBRAKE 2 DP BUCKET WRINGER YEL	44 qt	FG757688YEL	FG757688YEL	No Change	00086876191585	086876191585
	35QT WAVEBRAKE 2 DP BUCKET WRINGER BLACK	35 qt	1863898	1863898	No Change	00086876221176	086876221176
	35QT WAVEBRAKE 2 DP BUCKET WRINGER GRAY	35 qt	1863899	Not Available	Obsolete	00086876221183	Not Available
	35QT WAVEBRAKE 2 DP BUCKET WRINGER BROWN	35 qt	FG757788BRN	FG757788BRN	No Change	00086876179170	086876179170
	35QT WAVEBRAKE 2 DP BUCKET WRINGER YEL	35 qt	FG757788YEL	FG757788YEL	No Change	00086876179156	086876179156
	35QT WAVEBRAKE 2 DP BUCKET WRINGER BLUE	35 qt	FG757888BLUE	FG757888BLUE	No Change	00086876179293	086876179293
	35QT WAVEBRAKE 2 DP BUCKET WRINGER GREEN	35 qt	FG757888GRN	FG757888GRN	No Change	00086876179286	086876179286
Institutional Combo	35QT WAVEBRAKE 2 DP BUCKET WRINGER RED	35 qt	FG757888RED	FG757888RED	No Change	00086876179279	086876179279
	35QT WAVEBRAKE 2 INSTITUTION YEL	35 qt	FG759088YEL	FG759088YEL	No Change	00086876179187	086876179187
	35QT WAVEBRAKE 2 DP INSTITUTION YEL	35 qt	FG757900YEL	FG757900YEL	No Change	00086876193596	086876193596



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	SAP Description	Current SKU #	New SKU #	SKU # Change	UPC Current #	UPC New #
Dirty Water Bucket	35QT WAVEBRAKE 2 DIRTY WATER BUCKET RED	FG9C7400RED	2064907	NEW SKU Number	00086876176629	086876250541
	35QT WAVEBRAKE 2 DIRTY WATER BUCKET SPEC	FG9C7400SPEC	2064917	NEW SKU Number		086876261493
	35QT WAVEBRAKE 2 DIRTY WATER BUCKET YEL	FG9C7400YEL	2064908	NEW SKU Number	00086876176612	086876260021
	35QT WAVEBRAKE 2 DIRTY WATER BUCKET GRAY	1863900	2064905	NEW SKU Number	00086876221206	086876256888
Replacement Bucket	35QT WAVEBRAKE 2 BUCKET YEL	FG757088YEL	2064914	NEW SKU Number	00086876176537	086876252351
	35QT WAVEBRAKE 2 BUCKET RED	FG757088RED	2064910	NEW SKU Number	00086876176544	086876252863
	35QT WAVEBRAKE 2 BUCKET GREEN	FG757088GRN	2064916	NEW SKU Number	00086876176551	086876251781
	35QT WAVEBRAKE 2 BUCKET BROWN	FG757088BRN	2064906	NEW SKU Number	00086876178241	086876260776
	35QT WAVEBRAKE 2 BUCKET BLUE	FG757088BLUE	2064904	NEW SKU Number	00086876176568	086876258698
	35QT WAVEBRAKE 2 BUCKET DRAIN YEL	N/A	2031763	NEW SKU	N/A	086876238181
	35QT WAVEBRAKE 2 BUCKET GRAY	N/A	N/A	N/A	N/A	N/A
	35QT WAVEBRAKE 2 BUCKET BLACK	N/A	2064909	NEW SKU	N/A	086876247985
	26 QT WAVEBRAKE 2 BUCKET YEL	FG747000YEL	2064996	NEW SKU Number	00086876176520	086876261018
Side-Press Replacement Wringer	WAVEBRAKE 2 SP WRINGER YEL	FG612788YEL	2064915	NEW SKU Number	00086876176575	086876254532
	WAVEBRAKE 2 SP WRINGER BLUE	FG612788BLUE	2064888	NEW SKU Number	00086876176605	086876246469
	WAVEBRAKE 2 SP WRINGER BROWN	FG612788BRN	2064885	NEW SKU Number	00086876178258	086876257298
	WAVEBRAKE 2 SP WRINGER GREEN	FG612788GRN	2064912	NEW SKU Number	00086876176599	086876243383
	WAVEBRAKE 2 SP WRINGER RED	FG612788RED	2064884	NEW SKU Number	00086876176582	086876246209
	WAVEBRAKE 2 SP WRINGER GRAY	N/A	N/A	N/A	N/A	N/A
Down-Press Replacement Wringer	WAVEBRAKE 2 SP WRINGER BLACK	N/A	2064960	NEW SKU	N/A	086876257441
	WAVEBRAKE 2 DP WRINGER YEL	FG757588YEL	2064959	NEW SKU Number	00086876179231	086876255676
	WAVEBRAKE 2 DP WRINGER BROWN	FG757588BRN	2065003	NEW SKU Number	00086876179248	086876244328
	WAVEBRAKE 2 DP WRINGER BLUE	FG757588BLUE	2064999	NEW SKU Number	00086876179354	086876250091
	WAVEBRAKE 2 DP WRINGER GREEN	FG757588GRN	2064953	NEW SKU Number	00086876179347	086876253740
	WAVEBRAKE 2 DP WRINGER RED	FG757588RED	2065001	NEW SKU Number	00086876179330	086876257090
	WAVEBRAKE 2 DP WRINGER GRAY	N/A	N/A	N/A	N/A	N/A
	WAVEBRAKE 2 DP WRINGER BLACK	N/A	2064994	NEW SKU	N/A	086876253276

## PRE-SEPTEMBER 2018 REPLACEMENT PARTS - AVAILABLE FOR A LIMITED TIME, EXACT TIME PENDING

	SAP Description	Current SKU #	Availability
Dirty Water Bucket	35QT WAVEBRAKE DIRTY WATER BUCKET RED	FG9C7400RED	No Change to SKU # - Available for a limited time 1-2 years
	35QT WAVEBRAKE DIRTY WATER BUCKET SPEC	FG9C7400SPEC	
	35QT WAVEBRAKE DIRTY WATER BUCKET YEL	FG9C7400YEL	
	35QT WAVEBRAKE DIRTY WATER BUCKET GRAY	1863900	
Side-Press Replacement Wringer	WAVEBRAKE SP WRINGER YEL	FG612788YEL	No Change to SKU # - Available for a limited time 1-2 years
	WAVEBRAKE SP WRINGER BLUE	FG612788BLUE	
	WAVEBRAKE SP WRINGER BROWN	FG612788BRN	
	WAVEBRAKE SP WRINGER GREEN	FG612788GRN	
	WAVEBRAKE SP WRINGER RED	FG612788RED	
Down-Press Replacement Wringer	WAVEBRAKE DP WRINGER YEL	FG757588YEL	No Change to SKU # - Available for a limited time 1-2 years
	WAVEBRAKE DP WRINGER BROWN	FG757588BRN	
	WAVEBRAKE DP WRINGER BLUE	FG757588BLUE	
	WAVEBRAKE DP WRINGER GREEN	FG757588GRN	
	WAVEBRAKE DP WRINGER RED	FG757588RED	